



TradingTop Privacy Policy

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1. Scope Of Application

1.1 This Privacy Policy (Hereinafter Referred To As The “Policy”) Applies To The Collection, Use, Storage, And Protection Of Personal Information By TradingTop (Hereinafter Referred To As The “Platform”, “We”, Or “Us”) When Users Access, Register, Log In To, Or Use The Platform’s Services.

1.2 This Policy Applies To All Users Accessing Or Using The Platform Through Websites, Applications, Or Any Other Channels.

1.3 This Policy Forms An Integral Part Of The Platform’s Terms Of Service And Shall Have The Same Legal Effect.

2. Categories Of Information Collected

2.1 In The Course Of Providing Services, We May Collect The Following Types Of Information As Necessary:

(1) Account And Identity Information

Including But Not Limited To:

- Email Address
- Username Or Account Identifier
- Login Credentials (Stored In Encrypted Form)

(2) Trading Account And Connection Information

When You Use Automated Trading Features Or Connect Third-Party Trading Accounts, We May Collect:

- Trading Account Identifiers (E.G., MT4/MT5 Account Number)
- Server And Connection Details
- API Keys Or Authorization Credentials (Where Applicable)

2.2 Important Notice:

The Platform Does Not Collect Or Store Users’ Fund Account Information, Bank Card Details, Or Any Deposit/Withdrawal Permissions.

(3) Usage Behavior And System Data

Including But Not Limited To:

- AI Feature Usage Records
- TOP Compute Usage Logs
- Operation Logs And Access Records
- Device Information (E.G., Browser Type, Operating System, IP Address)

(4) Payment And Order Information

When You Subscribe To Or Purchase Services, We May Collect:

- Order Records
- Payment Status Information

2.3 The Platform Does Not Directly Process Or Store Complete Payment Details (Such As Bank Card Numbers Or Account Passwords). Such Data Is Handled By Third-Party Payment Service Providers.

3. Purpose Of Information Use

3.1 We Collect And Use Your Information For The Following Purposes:

- To Provide, Maintain, And Improve Platform Services
- To Perform AI-Driven Analysis And Signal Generation
- To Support Automated Trading Functionality
- To Manage User Accounts And Subscription Status
- To Provide Customer Support And Technical Assistance
- To Prevent Fraud, Abuse, Or Unlawful Activities
- To Optimize System Performance And User Experience

3.2 We Will Not Use Your Personal Information For Purposes Unrelated To Those Described Above, Unless With Your Explicit Consent Or As Required By Law.

4. Information Sharing And Disclosure

4.1 The Platform Does Not Sell, Rent, Or Trade Users' Personal Information To Third Parties.

4.2 We May Share Your Information Under The Following Circumstances:

(1) Service Provision Requirements

To Deliver Services, We May Share Necessary Information With:

- Payment Service Providers (For Transaction Processing)
- Cloud Service Providers Or Technical Partners (For System Operations)

(2) Legal Requirements

We May Disclose Your Information:

- As Required By Applicable Laws Or Regulations
- In Response To Lawful Requests From Governmental Or Judicial Authorities

(3) Security And Compliance

We May Disclose Information Where Necessary To:

- Prevent Fraud, Money Laundering, Or Illegal Activities
- Address Security Incidents Or Policy Violations

5. Data Storage And Security

5.1 Data Storage

Your Information May Be Stored On Local Servers Or Within Infrastructure Provided By Third-Party Cloud Service Providers.

5.2 Security Measures

We Implement Reasonable Technical And Organizational Measures To Protect Your Data, Including But Not Limited To:

- Encrypted Data Transmission (SSL/TLS)
- Access Control And Permission Management
- System Monitoring And Security Auditing Mechanisms

5.3 Data Retention

We Retain Your Information Only For As Long As Necessary To Fulfill The Purposes Described In This Policy, Or As Required By Applicable Laws.

6. User Rights

6.1 Subject To Applicable Laws, You Have The Right To:

- Access Your Personal Information
- Correct Or Update Your Information
- Request Deletion Of Your Account And Related Data
- Withdraw Authorization (Including Automated Trading Authorization)

6.2 You May Submit Such Requests Through The Platform's Designated Channels, And We Will Process Them Within A Reasonable Timeframe.

7. Automated Trading Privacy Notice

7.1 When You Enable Automated Trading, You Authorize The Platform To Access Necessary Trading Account Information For Executing Trading Logic.

7.2 Such Data Is Used Solely For System Execution And Strategy Operation And Will Not Be Used For Any Other Purposes.

7.3 The Platform Does Not Hold User Funds And Has No Authority Over Fund Transfers.

7.4 All Data Transmission Is Conducted Through Encrypted Channels.

8. Cookies And Tracking Technologies

8.1 The Platform May Use Cookies Or Similar Technologies For The Following Purposes:

- Maintaining User Login Sessions
- Enhancing User Experience
- Analyzing Platform Usage

8.2 Users May Manage Or Disable Cookies Through Browser Settings; However, Doing So May Affect Certain Functionalities.

9. Protection Of Minors

9.1 The Platform's Services Are Not Intended For Individuals Below The Legal Age In Their Jurisdiction.

9.2 If We Become Aware That A Minor Has Provided Personal Information, We Will Take Reasonable Steps To Delete Such Data.

10. Cross-Border Data Transfers

10.1 As The Platform Operates Globally, Your Information May Be Processed And Stored In Different Countries Or Regions.

10.2 We Will Take Reasonable Measures To Ensure The Security Of Data During Such Transfers.

11. Policy Updates

11.1 The Platform Reserves The Right To Update Or Modify This Policy In Accordance With Business Developments Or Legal Requirements.

11.2 The Updated Policy Shall Take Effect Upon Publication.

11.3 Continued Use Of The Platform Constitutes Acceptance Of The Revised Policy.

12. Contact Information

If You Have Any Questions Or Requests Regarding This Policy, You May Contact Us Through The Platform's Official Channels.